

Client Bill of Rights for Complementary and Alternative Health Care

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Adrienne Lind completed 600 hours of Massage Therapy training at Aveda Institute Minneapolis. Adrienne Lind is certified through the National Certification Board for Therapeutic Massage and Bodywork.

"THE STATE OF MINNESOTA HAS NOT ADOPTED ANY EDUCATIONAL AND TRAINING STANDARDS FOR UNLICENSED COMPLEMENTARY AND ALTERNATIVE HEALTH CARE PRACTITIONERS. THIS STATEMENT OF CREDENTIALS IS FOR INFORMATION PURPOSES ONLY.

Under Minnesota law, an unlicensed complementary and alternative health care practitioner may not provide a medical diagnosis or recommend discontinuance of medically prescribed treatments. If a client desires a diagnosis from a licensed physician, chiropractor, or acupuncture practitioner, or services from a physician, chiropractor, nurse, osteopathic physician, physical therapist, dietitian, nutritionist, acupuncture practitioner, athletic trainer, or any other type of health care provider, the client may seek such services at any time."

Complaints: You as a complementary and alternative health care client have the right to file a complaint with the Minnesota Department of Health:

Health Occupations Program

Office of Unlicensed Complementary and Alternative Health Care Practice

Phone: (651) 201-3721

Mailing Address: PO Box 64882, St. Paul, MN 55164

Fees: Fees are listed online at www.elevatedmassage.com. Fees are subject to change. Payment is due at the time of service unless otherwise coordinated with practitioner. Practitioner accepts cash, checks and credit cards. Full payment will be billed for services cancelled within 24 hours of appointment time.

Change in service or charges: Client has a right to reasonable notice of changes in services or charges.

Theory of Treatment: A combination of therapeutic and relaxation massage techniques and stretches may be applied with the intent to: therapeutically reduce soft tissue pain, increase flexibility and mobility, promote relaxation and an improved sense of well-being, increase blood and lymph movement, reduce edema, break up adhesions, stimulate tissue repair.

Right to Current Information: Client has a right to complete and current information concerning the practitioner's assessment and recommended service that is to be provided, including the expected duration of the service to be provided.

Personal Interaction: Clients may expect courteous treatment and to be free from verbal, physical, or sexual abuse by the practitioner.

Right to Confidentiality: Client records and transactions with the practitioner are confidential, unless release of these records is authorized in writing by the client, or otherwise provided by law.

Right to Self-access: Client has a right to be allowed access to records and written information from records in accordance with sections 144.291 to 144.298.

Other Treatment Available: Other services may be available in the community and can be found through the "Find a Practitioner" feature of www.amtamassage.org.

Right of Agency: Client has the right to choose freely among available practitioners and to change practitioners after services have begun, within the limits of health insurance, medical assistance, or other health programs

Coordinated Transfer: Client has a right to coordinated transfer when there will be a change in the provider of services.

Right of Refusal: Client may refuse services or treatment, unless otherwise provided by law.

Right of Non-retribution: Client may assert client's rights without retaliation.